RENEWAL

This Renewal is made by and between Vendor and the North Carolina Department of Justice (DOJ), an agency of the State of North Carolina, and is effective May 1, 2023.

WHEREAS, Vendor and DOJ entered into an Agreement effective on May 1, 2019, for Vendor to provide debt collection services for North Carolina State Agencies, Universities and Institutions, as stated in Request for Proposal (RFP) number 09-DOJ-20181001 ("the RFP") and, effective August 21, 2019, amended the Agreement ("the Amendment"); and

WHEREAS, DOJ desires that Vendor continue to perform the services outlined in the Agreement and the Amendment; and

WHEREAS, DOJ and Vendor have determined that the Agreement should be renewed as set forth below.

NOW THEREFORE, in consideration of the promises herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, DOJ, in its discretion, elects to renew the Agreement, to include the terms of the Amendment, as set forth below:

1. <u>Contract Term</u>: As provided for in Section 4.1 of the RFP, the DOJ elects to renew the contract for one year from its original end date of April 30, 2023, up to and including April 30, 2024.

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Pursuant to Section 5.2.K. of the RFP, Vendor must provide, at the beginning of the contract period and semi-annually thereafter, proof of the required indemnity bond, the bond company's name, address and telephone number, and any changes, including cancellation or termination, in the bond award during the period of the contract.

Pursuant to Section 1.0.A. of the RFP, any Vendor who collects Type One School or Student Loan Debt must, at Vendor's expense, and on an annual basis to be completed within ninety (90) days of the end of the fiscal year, procure an outside independent Compliance Attestation Audit for which the auditor is to check Vendor's compliance with this contract, along with Vendor's adherence to all applicable laws and regulations. A copy of the audit report must be sent to the Department within thirty (30) days of its receipt by Vendor. DOJ reserves the right to request additional information on the audit.

vendor:	ACCOUNT CONTROL TECHNOLOGY	
Ву:	Neal Stern	
Name:	Neal Stern	
Title:	<u>COO</u>	
Date:	03/30/2023	
NC Department of Justice:		
Ву:		
Name:	Matthew Longobardi	
Title:	Chief Financial Officer	
Date:	4/21/2023	

STATE OF NORTH CAROLINA

COUNTY OF WAKE

IN RE State of North Carolina Debt Collection Services for State Agencies, Universities and Institutions

RENEWAL

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Vendo	: COAS	ST PROFESSIONAL, INC.		
Ву:	P.	Pullin	By:	Michael Del Valle
Name:	Micah I	Pulliam	Name:	Michael Del Valle
Title:	Preside	ent / Chief Financial Officer	Title:	Chief Compliance Officer / General Counsel
Date:	3/24/2023		Date:	3/24/2023
NC Dep	oartmen	t of Justice:		
Ву:				
Name:		Matthew Longobardi		
Title:		Chief Financial Officer		
Date:		4/21/2023		

STATE OF NORTH CAROLINA

IN RE State of North Carolina Debt Collection Services for State Agencies, Universities and Institutions

RENEWAL

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Renewal on the dates set forth below:

Vendor:

By:

ERIC NAJORK

Renewal on the dates set forth below:

Collection Burrow, cf the Hudson Valley, Inc.

ERIC NAJORK

IN WITNESS WHEREOF the undersigned, intending to legally bind their respective Party, have duly executed this

Title: PRESIDENT

3/30/2023

NC Department of Justice:

Ву:

Name: Matthew Longobardi

Title: Chief Financial Officer

Date: 4/21/2023

RENEWAL

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Vendor:	COLLECTO, INC. d/b/a EOS	
Ву:	Neal Stern	
Name:	Neal Stern	
Title:	C00	
Date:	03/30/2023	
NC Department of Justice:		
Ву:		
Name:	Matthew Longobardi	
Title:	Chief Financial Officer	
Date:	4/21/2023	

RENEWAL

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IN WITNESS WHEREOF the undersigned, intending to legally bind their respective Party, have duly executed this Renewal on the dates set forth below:

By:

Pamela Baird Digitally signed by Pamela Baird Date: 2023.03.28 16:22:44-04'00'

Name:

Pamela Baird

Title:

Chief Executive Officer

Date:

March 28, 2023

NC Department of Justice:

By:

Name:

Matthew Longobardi

Vendor: Continental Service Group, LLC d/b/a ConServe

Name: Matthew Longobard:

Title: Chief Financial Officer

Date: 4/21/2023

RENEWAL

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Vendor: FIRS	STPOINT COLLECTION RESOURCES,	INC.
Ву:	Uttoware	
Name:	W.T. HOWARD	
Title:	S.V.P	
Date:	3/24/23	
NC Department of Justice:		
Ву:		
Name:	Matthew Longobardi	
Title:	Chief Financial Officer	
Date:	4/21/2023	

RENEWAL

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Vendor:	General Revenue Corporation	
Ву:	100	
Name:	Zenon Butts	
Title:	President	
Date:	3/23/2023	
NC Department of Justice:		
Ву:		
Name:	Matthew Longobardi	
Title:	Chief Financial Officer	
Date:	4/21/2023	

RENEWAL

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IN WITNESS WHEREOF the undersigned, intending to legally bind their respective Party, have duly executed this Renewal on the dates set forth below:

Vendor:	IC System /	
Ву:	Jahrelle	
Name:	John Erickson, Jr.	
Title:	President and CEO	
Date:	March 28, 2023	
NC Department of Justice:		
Ву:		
Name:	Matthew Longobardi	
Title:	Chief Financial Officer	
Date:	4/21/2023	
Date.		

1

Vendor:

IN RE State of North Carolina Debt Collection Services for State Agencies, Universities and Institutions

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IN WITNESS WHEREOF the undersigned, intending to legally bind their respective Party, have duly executed this Renewal on the dates set forth below:

	THE THOO VALUE	
Ву:		
Name:	R Douglas Plumer	
Title:	CEO	
Date:	3/27/23	
NC Department of Justice:		
Ву:		
Name:	Matthew Longobardi	
Title:	Chief Financial Officer	
Date:	04/21/2023	

KEY 2 RECOVERY

RENEWAL

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IN WITNESS WHEREOF the undersigned, intending to legally bind their respective Party, have duly executed this Renewal on the dates set forth below:

vendor:	lenn Credit torporation	
Ву:	flura	
Name:	Rhett Donagher	
Title:	Chief Revenue Officer	
Date:	March 24, 2023	
NC Department of Justice:		
Ву:		
Name:	Matthew Longobardi	
Title:	Chief Financial Officer	
Date:	4/21/2023	

D. O. C. III C

RENEWAL

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Vendor:	Revco Solutions, Inc.
Ву:	Steron M Doll
Name:	Steven M. Gayheart
Title:	C00
Date:	April 5, 2023
NC Departmen	t of Justice:
Ву:	
Name:	Matthew Longobardi
Title:	Chief Financial Officer
Date:	4/21/2023

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Vendor:	TRANSWORLD SYSTEMS, INC.	
Ву:	•Neal Stern	
Name:	Neal Stern	
Title:	COO	
Date:	03/30/2023	
NC Department of Justice:		
Ву:		
Name:	Matthew Longobardi	
Title:	Chief Financial Officer	
Date:	4/21/2023	
	The state of the s	

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WHEREAS, Vendor and DOJ entered into an Agreement effective on May 1, 2019, for Vendor to provide debt collection services for North Carolina State Agencies, Universities and Institutions, as stated in Request for Proposal (RFP) number 09-DOJ-20181001 ("the RFP") and, effective August 21, 2019, amended the Agreement ("the Amendment"); and

WHEREAS, DOJ desires that Vendor continue to perform the services outlined in the Agreement and the Amendment; and

WHEREAS, DOJ and Vendor have determined that the Agreement should be renewed as set forth below.

NOW THEREFORE, in consideration of the promises herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, DOJ, in its discretion, elects to renew the Agreement, to include the terms of the Amendment, as set forth below:

1. <u>Contract Term</u>: As provided for in Section 4.1 of the RFP, the DOJ elects to renew the contract for one year from its original end date of April 30, 2023, up to and including April 30, 2024.

Except as provided above, all the terms and conditions of the original Agreement shall continue in full force and effect, including, but not limited to, the following:

Pursuant to Section 5.2.K. of the RFP, Vendor must provide, at the beginning of the contract period and semi-annually thereafter, proof of the required indemnity bond, the bond company's name, address and telephone number, and any changes, including cancellation or termination, in the bond award during the period of the contract.

Pursuant to Section 1.0.A. of the RFP, any Vendor who collects Type One School or Student Loan Debt must, at Vendor's expense, and on an annual basis to be completed within ninety (90) days of the end of the fiscal year, procure an outside independent Compliance Attestation Audit for which the auditor is to check Vendor's compliance with this contract, along with Vendor's adherence to all applicable laws and regulations. A copy of the audit report must be sent to the Department within thirty (30) days of its receipt by Vendor. DOJ reserves the right to request additional information on the audit.

IN WITNESS WHEREOF the undersigned, intending to legally bind their respective Party, have duly executed this

Renewal on the dates set forth below: udge, Inc. Vendor: By: Christopher P. Ruh Name: Title: Executive Vice President Date: NC Department of Justice: By: Matthew Longobardi Name: Chief Financial Officer Title: 4/21/2023 Date: